

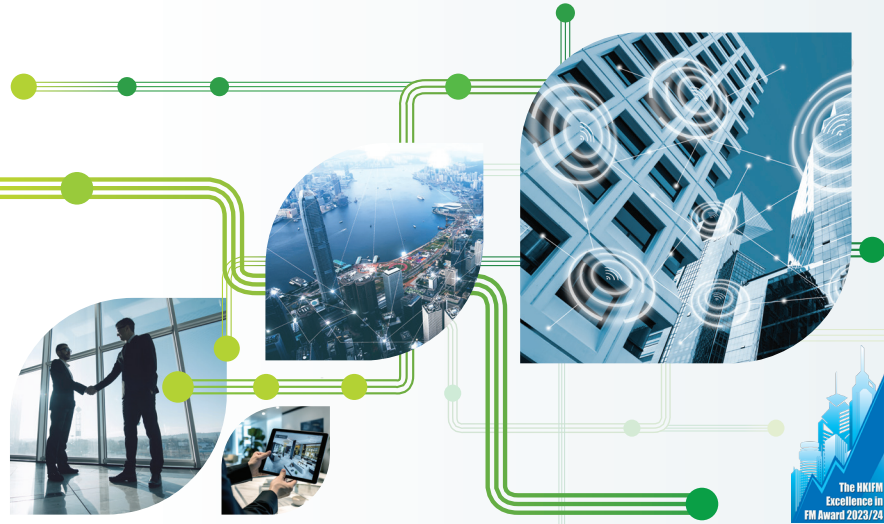
Organized by:



Supporting Organisation:



超越 客戶期望
Exceeding Stakeholder Aspiration
優化 服務成效
Enhancing Service Efficiency



Symposium on Exceeding Stakeholder Aspiration cum Excellence in Facility Management Award (EFMA) 2023/24 Official Launch Ceremony

The Hong Kong Institute of Facility Management (HKIFM) would like to invite facility management teams and individuals to attend the "Symposium on Exceeding Stakeholder Aspiration cum Excellence in Facility Management Award (EFMA) 2023/24 Official Launch Ceremony". This year's slogan is "**Exceeding Stakeholder Aspiration | Enhancing Service Efficiency**", which emphasizes nominated facility projects' capability and accomplishment in outreaching stakeholders' expectations.

The representatives of Property Management Services Authority (PMSA) and the Grandmaster Award Winners of EFMA 2022 are invited to share the latest professional standard and their experience in attaining stakeholder aspiration in facility management. In addition, the session for briefing the EFMA 2023/24 application details and judging criteria is included.

Register for the Symposium

Event Details

Date:	6 Oct 2023 (Friday)
Time:	2:30 p.m. – 5 p.m.
Format:	Hybrid Mode (Physical & Online)
Venue:	Professor and Mrs Enoch Young Lecture Theatre (Room 204), HKU SPACE, Admiralty Learning Centre, 2/F, Admiralty Centre, 18 Harcourt Road, Hong Kong
Language:	Cantonese
Participation Fee:	Free of charge
CPD Hour:	2 hours
CPD Certificate Administration Fee:	Members of HKIFM / Supporting Organizations / PMSA Recognized Professional Bodies: \$100 Non-members: \$150 HKU SPACE Students (2023/2024): Free of Charge
Speaker & Topic:	<ul style="list-style-type: none"> Ms. Diana PANG General Manager (Regulatory), Property Management Services Authority Topic: Exceeding Stakeholder Aspiration by Implementing Professional Code of Conduct Ir Edward CHAN Senior Manager (Engineering and Quality & Safety), Kowloon West Cluster Facility Management of Hospital Authority Topic: Sustainable Facility Management Practices in Enhancing Quality and Safety of Public Service Mr. Ivan CHAN Property Manager, Sino Estates Management Limited Topic: Innovative Tech Smart Solutions

Symposium Highlights

- Introduction of Codes of Conduct issued by PMSA in enhancing service quality of facility management profession
- Insights on the latest trade practice and innovative technologies in reinforcing competence and professionalism in facility management

EFMA 2023/24 Official Launch Ceremony

- Opening Remarks
Sr Prof Gary YEUNG, President of The Hong Kong Institute of Facility Management
- Official Launch of the HKIFM 25th Anniversary
Ir Sr Jonathan LEE, Vice President, The Hong Kong Institute of Facility Management
- Briefing on EFMA 2023/24 Application Procedure and Weighting Criteria
Ms. Celine TAM, Chairperson, Excellence in Facility Management Award 2023/24 Organizing Committee

Award Highlights

As the HKIFM is going to celebrate the 25th Anniversary in 2024, the Organizing Committee is pleased to present the "**HKIFM 25th Anniversary Award**" to the Grand Awardee with the highest score in the EFMA Award 2023/24.

To align with this year's slogan, "**Exceeding Stakeholder Aspiration | Enhancing Service Efficiency**", the **Theme Award - Stakeholder Aspiration** would be granted to facility management teams with outstanding performance in this specific area.

Photo Competition 2023/24

In celebration of the 25th Anniversary of the HKIFM, the Organizing Committee will host the "**Photo Competition 2023/24**" with the theme "**Facility Management (FM): The Profession that Integrating People, Place and Process for the Betterment of Human Life**".

The objectives are to:

- raise awareness and appreciation of the FM industry
- encourage creativity and artistic expression in capturing FM through photography
- highlight the integration of people, place and process in FM
- showcase the beauty as well as the unique characteristics of FM

Enquiry

EFMA 2023 Secretariat Office

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PMSA CPD Scheme

This is an "Official" and "Core" activity related to Professional Practices under the CPD Scheme of the Property Management Services Authority. Holders of Property Management Practitioner Licence may receive a maximum of 2 CPD hours by participating in the activity.

Supporting Organization

